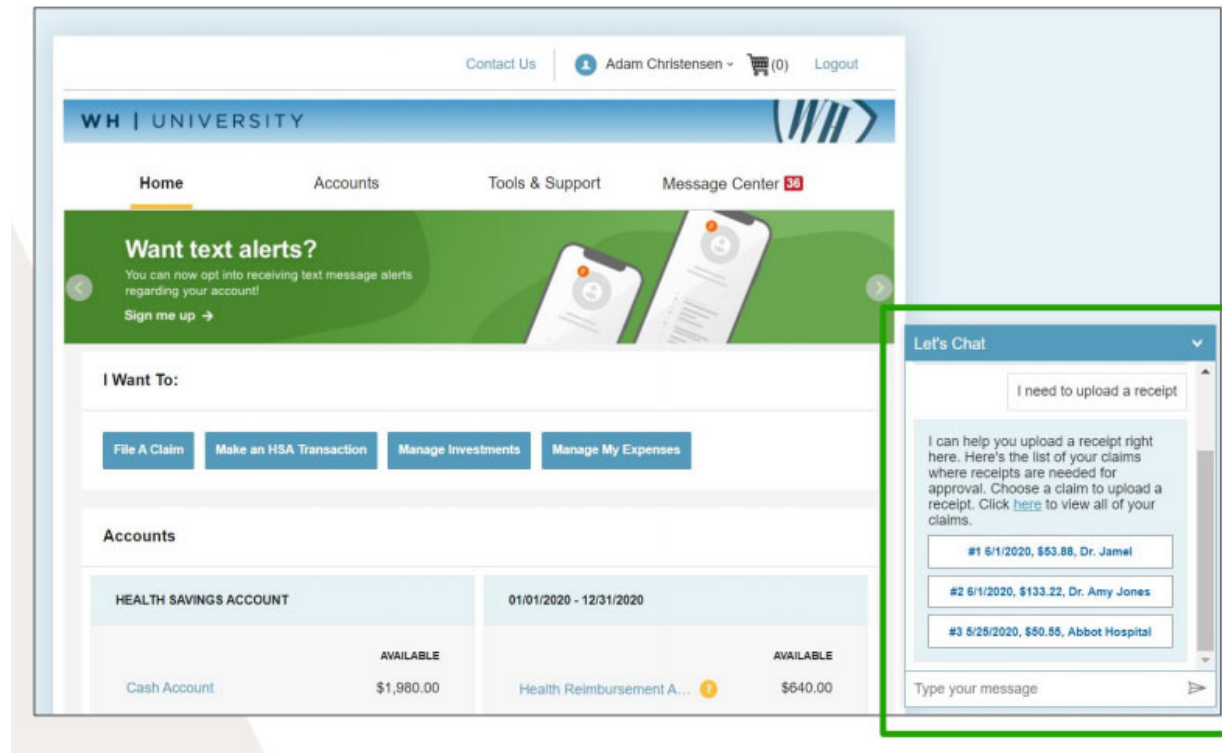


# Better Than Ever!



## What Looks Different on My Participant Portal?

When you are logged into your ABA Portal, you will now have a secure virtual assistant at your fingertips. Our virtual assistant will provide answers 24 hours a day, 7 days a week to frequently asked questions like balances, claims, debit cards, and valid documentation right when they need it. This feature has been implemented in our system.



## What are my other options for contacting ABA?

ABA wants to ensure you are getting the answers you need, that is why you can also login to your ABA portal and click on the "Contact" Us option or contact our Customer Service Center directly for immediate assistance toll-free at 866.742.4900.